Information sheet for "Deutschlandticket Sozial"

Information for the district of Borken

From 1 April 2024, the **Münsterland district of Borken** offers the "Deutschlandticket Sozial" for an even lower price. For persons aged 21 years and older the price is 25 euros per month and for persons under the age of 21 years the price is 9 euros per month. It is valid on all buses, trams and trains of local public transport across Germany.

Recipients of the following social benefits can
purchase a ticket at a reduced price:
- Benefits according to the Social Code II
- Benefits according to the Social Code XII
- Welfare allowance according to the Federal War Victims Relief Act (BVG)
- Benefits according to the Asylum Seekers' Benefit Act (AsylbLG)

The responsible government agency of your place of residence will check if you are entitled to the "Deutschlandticket Sozial". If you are entitled to a "Deutschlandticket Sozial", you will receive a certificate as proof.
The "Deutschlandticket Sozial" will be issued for the term of the certificate, however, not longer than one year. To renew it, you have to submit a new certificate of entitlement to purchase the "Deutschlandticket Sozial".

Please note that we will automatically change the price of your "Deutschlandticket Sozial" from 9 euros to 25 euros on your 21st birthday. If you do not want us to do this, you can cancel your "Deutschlandticket Sozial" by the 15th of the previous month.

"DEUTSCHLANDTICKET SOZIAL" – GENERAL INFORMATION

- The "Deutschlandticket" entitles you to use **all buses, trams, and trains, city railways and underground railways, as well as S-Bahn, regional trains and regional express trains in the 2nd class**. It is not valid for long-distance trains (ICE, IC, EC) and vehicles of private operators.
- The ticket can be ordered monthly. You can purchase the ticket valid as of the following month until the 15th day of each month.
- The ticket is **not transferable,** i.e. no other person may use the ticket.
- **The "Deutschlandticket Sozial" is a subscription with a month's notice.** It is automatically renewed for another month if not cancelled. (Subject to presentation of a valid certificate from the authorities)
- **Cancellation**: You can cancel the subscription until the 10th of a month for the following month.
- If you no longer receive social benefits, you will lose your **entitlement to the "Deutschlandticket Sozial".** Please inform us about it immediately in writing.
- IMPORTANT: The "Deutschlandticket Sozial" is currently issued **only digitally**.

HOW TO ORDER THE TICKET:

1. Click on the button "Order Deutschlandticket Sozial" at the bottom of the website.

2. Select the Deutschlandticket Sozial for your district and age group.

3. If you already have a customer account in the BuBim app, you must log in with your customer details (e-mail address and password).

4. If you do not yet have a customer account, you will need to register first.

5. Then log in again and start the order process by clicking on the Deutschlandticket for your district and age group.

6. Then select the start date of the ticket.

7. If you are ordering the ticket for another person, you must click on "Ticket is for another person".

8. Then upload the certificate from the authorities (available in PDF, PNG and JPG formats) and enter the relevant validity dates (valid from; valid to) of the certificate and click on "Next".

9. If you have ticked that you are ordering the ticket for another person, the details for this passenger must now be entered.

10. In the next step you must enter your account details and then click on "Shopping basket".

11. An overview of your order will appear, which you confirm with "Finalise".

    The Deutschlandticket Sozial will be sent to you in good time as a Wallet ticket by e-mail, which you can download into your Apple or Google Wallet app.

> TIP: As a passenger, use the BuBim app for your Deutschlandticket Sozial. You will receive your ticket there after logging in with your customer number. It will be displayed in the app under Tickets.

Android:

IOS: